

## Warranty conditions for car batteries

Dear Customer,

*Thank you for purchasing the car battery and we wish you many years of satisfaction with its operation. To ensure that your car battery serves you well, please read the following pages carefully and follow all instructions. If you are unsure, please have your car battery serviced by a qualified service technician.*

## Warranty conditions for car batteries

**If the car battery develops a fault** during the warranty period, you must immediately file a claim with the dealer where the car battery was purchased. They will assess the goods. A legitimate claim is made through the dealer to the supplier or directly to the manufacturer of the car battery, who is responsible for the functionality of the **car battery during the warranty period**.

**The warranty only covers manufacturing defects.**

**The warranty is void** in the event of non-compliance with the regulations for storage, operation, care and maintenance of the car battery, in the event of mechanical damage to the battery and does not apply to defects caused by faulty electrical equipment of the motor vehicle. The warranty is also void if **an incorrect car battery is used** (a different car battery than the one designed by the vehicle manufacturer is used).

The warranty is void if the car battery is left in a **discharged state**. If a customer brings a dead car battery to a claim, it is almost certain that the customer has not taken sufficient care of the car battery, has not carried out regular maintenance, checking and recharging. **Car batteries need to be charged regularly** (possibly every month).

**The warranty is void** if a foreign substance is detected in the electrolyte. If the car **battery is used** in a mode where it is subjected to extreme stress (taxi, ambulance, truck transport), its service life may expire before the expiry of the warranty period without any fault of the manufacturer. **This is not covered by the warranty either.**

If the complaint is accepted as justified, the car battery will be replaced or your money will be refunded. When making a claim, you must submit a **properly completed warranty card and proof of purchase of the car battery together with the claimed car battery**. According to the amendment to the Civil Code by Act 136/2002, § 616, paragraph 4, effective from 1 January 2003, the burden of proof in the 7th - 24th month of the warranty period rests with the consumer.